

## Reviewing a College's Accessibility Services (Disability Services Office)

When visiting a college or calling the office online, you may want to ask a few of the following questions to gather information on how best these services fit your needs (or for parents, your child's needs):

- How does a student qualify for services at this college?
- Does the service (or program) have an added fee?
- When should a student register for services?
- What are some typical accommodations provided for registered students?
- Where do students take exams and how do they schedule them?
- Are accommodations available for the placement exams?
- Is academic tutoring available? If so, which subjects and who provides the tutoring?
- Are there regular check ins with an advisor?
- Can students take a reduced course load?
- Are there any supports or accommodations in relation to housing?
- How accessible are counseling services? Health services? 24 hour availability?
- Is there a mentor program available? Summer orientation?
- What types of academic support services are available?
- If a professor is unwilling to comply with accommodations what is the process to resolve the situation?
- Are Service and Emotional support animals permitted on campus? In the dorms?
- Is public transportation readily available?
- Can students register early for classes?
- Can families reach out for support?
- Are study skills classes offered?